

Events: SUSECON, OpenShift Troubleshooting Workshop and Kubernetes Contributor Summit Amsterdam

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Working in IT is not for the faint of heart; the work is demanding, and change is constant. Right now, your organization is undoubtedly seeking new ways to extend the value of their investment in IT and get more done faster.

- [The OpenShift Troubleshooting Workshop](#) [4]

The first workshop in our Customer Empathy Workshop series was held October 28, 2019 during the AI/ML (Artificial Intelligence and Machine Learning) OpenShift Commons event in San Francisco. We collaborated with 5 Red Hat OpenShift customers for 2 hours on the topic of troubleshooting. We learned about the challenges faced by operations and development teams in the field and together brainstormed ways to reduce blockers and increase efficiency for users.

The open source spirit was very much alive in this workshop. We came together with customers to work as a team so that we can better understand their unique challenges with troubleshooting. Here are some highlights from the experience.

- [\[Kubernetes\] Contributor Summit Amsterdam Schedule Announced](#) [5]

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